



# PML GOLF COURSE GOLF SHOP RE-OPENING PROCEDURES

On behalf of the entire Staff and Management at Pine Mountain Lake Golf & Country Club, we hope this message finds you well. Below is a complete list of our updated policies and procedures that we have established to help protect our Members and Staff from the potential exposure to the COVID-19 virus.

## TEE TIME RESERVATIONS

The Golf Course is open to PML Property Owners their Guests and the Public. • All golfers will be required to have a pre-arranged tee time in order to play golf, no walk-up play will be allowed. • Call the Golf Shop at (962-8620) for reservations. • Normal tee time reservation policies will be in effect; PML Property Owners can make reservations up to 14 days in advance and the Public can make reservations up to 10 days in advance. • Intervals between tee times will be 12 minutes.

## GENERAL INFORMATION

If you are feeling ill, DO NOT come to the Golf Course until you have recovered. • The state and county require us to enforce strict physical distancing protocols on the Golf Course and around the cart staging areas (a minimum of 6 foot spacing between individuals). • Face coverings are recommended but not required while outdoors. • The Golf Shop and Outside Staff will wash and or sanitize their hands on a regular basis. • Sanitizing wipes and or liquid will be available around the facility. • Commonly touched surfaces will be sanitized by our Staff on a regular basis. • Golfers are encouraged to wash and or sanitize their hands on a regular basis. • Organized groups of golfers must not gather before or after their round of golf. • All drinking fountains and the ice machine have been covered and are not available for use. • Rental clubs and push carts will not be available, each golfer must bring their own equipment.

## REGISTRATION

Please do not arrive more than 15 minutes before your scheduled tee time. • When approaching the registration area, there will be directional signs for you to follow. • The side window will be available for check-in and golf fee payments. See below for information concerning entry into the Golf Shop. • Payments can be made by credit card, cash or member charge. • Each player will sign a single page cart rental agreement instead of the 1 sheet we normally use for multiple signatures. • Tees and ball markers will be available upon request at no charge.

## GOLF SHOP & MERCHANDISE SALES

The Golf Shop will be open with a maximum of 4 people in the Golf Shop at a time. Please check-in at the side window before entering Golf Shop. • Physical distancing protocols will be required while in the Golf Shop. • Face coverings are required while inside the Golf Shop. • Merchandise will be available for purchase but items cannot be tried on or returned.

## LOCKER ROOMS

Lockers will be accessible to those who have a locker with physical distancing protocols, only 2 people will be allowed into each locker room at a time. • Face coverings are required while inside the locker room. • Please sanitize your locker handle with provided sanitizer before and after use.

## LOCKER ROOM RESTROOMS

Entry into the restrooms will be available but with a 2-person maximum policy in effect. • Face coverings are required while inside the restrooms.

## BAG/PUSH CART STORAGE

Bag/Push cart storage will resume normal operations. • Staff will not be cleaning clubs until further notice.

## PRACTICE FACILITIES

The driving range, practice putting green and practice short game area will be open with physical distancing protocols in place. • The range ball dispenser will not be used at this time. Range balls will be sold from the Golf Shop.

## GOLF CARTS

Single rider carts will be available for each player at no extra charge. Members of the same household may ride together in the same cart. • Golf Carts with dividers are available upon request. • Due to the increased number of carts in each group, please keep the carts on the cart paths as much as possible. • Carts will be sanitized before each round, including the steering wheel, seats, seat rail, cup holders, bag clips and straps, key, glove box, windshield and dash board. • Mulch bottles have been put back on the carts and will be sanitized before staging. • After your round, please remove ALL your items from the cart; trash, clubs, balls and all personal items.

## GOLF COURSE

All play must start off the designated tee (#1 or #10), no shotgun starts will be allowed until further notice. • Bunker rakes have been removed, as a result, play lift, clean and place within one club length, no nearer to the hole in the bunkers. • Ball washers and drinking fountains are covered and are not available for use. • A spacer has been placed in the cup 1 ½ inch below the surface so balls will be holed by rule but not go completely into the bottom of the hole, making it easy to retrieve the ball without touching the hole or flagstick. • On course restrooms will be sanitized in the morning and periodically during the day. Sanitizing solution will be available for customer use at the on-course restrooms.

## FOOD & BEVERAGE

The Snack Shack will be open from 9:30 am until 3:00 pm daily.

## SCORE POSTING

The NCGA score posting computer is not available for use at this time. Scores can be posted on line using the NCGA App from your personal device.